

Mrs A J David

# Florence House Residential Home



## Are services

Safe?	<b>Good</b>
Effective?	<b>Good</b>
Caring?	<b>Good</b>
Responsive?	<b>Good</b>
Well-led?	<b>Good</b>

The table lists five service categories, each with a 'Good' rating. The ratings are displayed in green buttons.

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-106682439>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk), or go to [www.cqc.org.uk/share-your-experience-finder](http://www.cqc.org.uk/share-your-experience-finder)