

Mr & Mrs C Neil-Smith

# Heaton House Residential Care Home



## Are services

Safe?	Good
Effective?	Good
Caring?	Good
Responsive?	Outstanding 
Well-led?	Outstanding 

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-112010360>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk), or go to [www.cqc.org.uk/share-your-experience-finder](http://www.cqc.org.uk/share-your-experience-finder)