

Mrs Janet Bailey & Mrs Dawn Gittens

Norton Lodge



Are services

Safe?	Good
Effective?	Requires improvement
Caring?	Good
Responsive?	Good
Well-led?	Good

The table lists five service categories with their corresponding ratings: Safe? (Good), Effective? (Requires improvement), Caring? (Good), Responsive? (Good), and Well-led? (Good).

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-114588522>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder