

Ms Monica Maxwell

Francis Lodge Care Agency



Are services

| | |
|-------------|-------------|
| Safe? | Good |
| Effective? | Good |
| Caring? | Good |
| Responsive? | Good |
| Well-led? | Good |

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-132689762>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder