

Mrs Priscilla Chikoti Lukama

PLL Care Services



Are services

| | |
|-------------|----------------------|
| Safe? | Good |
| Effective? | Good |
| Caring? | Requires improvement |
| Responsive? | Good |
| Well-led? | Requires improvement |

The table lists five service quality indicators with their corresponding ratings. 'Safe?' and 'Effective?' are rated 'Good' (green button). 'Caring?' and 'Well-led?' are rated 'Requires improvement' (orange button). 'Responsive?' is rated 'Good' (green button).

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-1914543170>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: