

Lotus Care Management Services Limited

The Villa



Are services

Safe?	Requires improvement
Effective?	Good
Caring?	Good
Responsive?	Good
Well-led?	Requires improvement

The table lists five service areas with their corresponding ratings: Safe? (Requires improvement), Effective? (Good), Caring? (Good), Responsive? (Good), and Well-led? (Requires improvement).

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-1938689595>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: