

Liverpool City Council

Townsend Hub



Are services

Safe?	Requires improvement
Effective?	Good
Caring?	Good
Responsive?	Good
Well-led?	Requires improvement

The table lists five service categories with their corresponding ratings. 'Safe?' and 'Well-led?' are rated 'Requires improvement', while 'Effective?', 'Caring?', and 'Responsive?' are rated 'Good'.

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-6820640234>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: