

West Midlands Ambulance Service University NHS Foundation Trust



	Safe	Effective	Caring	Responsive	Well-led	Overall
Emergency operations centre (EOC)	Good	Outstanding ★	Good	Good	Outstanding ★	Outstanding ★
Resilience	Good	Outstanding ★	Not rated	Outstanding ★	Outstanding ★	Outstanding ★
Patient transport services	Good	Good	Good	Good	Good	Good
Emergency and urgent care	Good	Requires Improvement	Outstanding ★	Good	Good	Good