

East of England Ambulance Service NHS Trust

Overall rating

Inadequate

Requires improvement

Good

Outstanding

	Safe	Effective	Caring	Responsive	Well-led	Overall
Emergency operations centre (EOC)	Requires Improvement	Requires Improvement	Good	Requires Improvement	Inadequate	Requires Improvement
Resilience	Good	Good	Not rated	Good	Outstanding ★	Good
Patient transport services	Requires Improvement	Requires Improvement	Good	Good	Requires Improvement	Requires Improvement
Emergency and urgent care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement